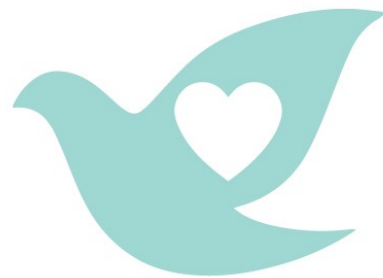


2021

2022

Annual Report



HOSPICE
QUINTE

Care for changing lives

Stan Klemencic Care Centre Opens!



Dignitaries, donors, volunteers, and staff gather to cut the ribbon on the Stan Klemencic Care Centre on September 29, 2021

The highly anticipated grand opening of Hospice Quinte's new Stan Klemencic Care Centre was celebrated with an official ribbon cutting ceremony on September 29, 2021. Clinical staff recruitment and training took place in the first part of October and the first resident and their family were welcomed on October 25, 2021.

In May 2019, Hospice Quinte launched its Heart & Home Building Campaign in an effort to raise \$9.5M to support the development of a world-class hospice residence. Through the generosity of Hospice Quinte's donors and the hard work of campaign volunteers, 97% of the goal was raised. This was enough to support both building and furnishing the centre as well as contributing some funding to the growth and permanence fund.

"It's been an extraordinarily rewarding journey," said President of Hospice Quinte's Board of Directors, Bill MacKay. "We knew when we took on the challenge of raising the substantial revenue required to build a state-of-the-art hospice palliative care centre that it wasn't going to be easy, and that it would require

immense dedication by our hardworking staff and volunteers, coupled with remarkable contributions by governments, local businesses, philanthropic foundations and individuals, to succeed."

"There are so many people, companies, governments and organizations to thank that I hardly know where to begin," said Hospice Quinte Executive Director, Jennifer May-Anderson. "To members of our Capital Campaign Cabinet lead by Co-Chairs Ross McDougall and the late John Williams, to our incredibly thoughtful donors, passionate volunteers, steadfast and supportive stakeholders, and our extremely dedicated staff and Board members, I share heartfelt thanks for making Hospice Quinte's dream of a world-class hospice palliative care facility in Quinte become a reality."

In the first six months of operation the Stan Klemencic Care Centre has served 79 residents and their loved ones. All have been impressed with the level of care provided by compassionate nursing staff, personal support workers, and volunteers.

In 2021-2022 the Stan Klemencic Care Centre served...



79 Residents



395 Family Members

Our Community Hospice Impact



465
*In-Home
Visits*



1,118
*Supportive
Phone Calls*



2,617
*Hours of
Care*



3,245
*hours of
volunteer
service*



100%
*of In-Home
Hospice Clients are
Satisfied with
Hospice Quinte's
Services*

Our Clients



108
*In-Home
Hospice Clients*



91
*Bereavement
Clients*



25
*Caregiver
Clients*



79
*Hospice Residence
Clients*

Hospice Quinte GEMS

Monthly donors are Hospice Quinte "GEM"s, because they Give Every Month

Diamond (\$500+ per month)

Ruby (\$400-499 per month)

Emerald (\$300-399 per month)

Sapphire (\$200-299 per month)

Amethyst (\$100-199 per month)

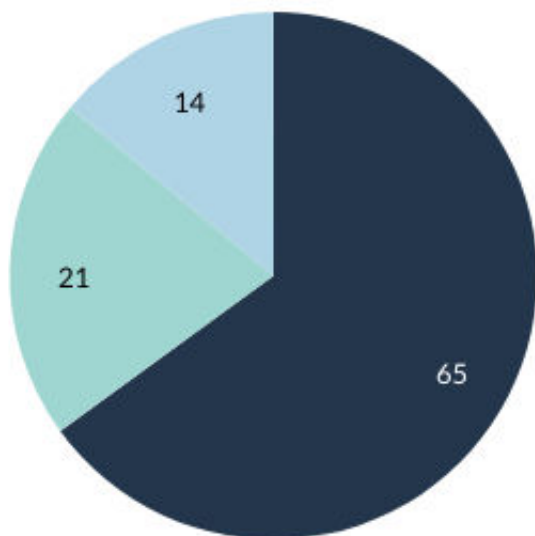
Opal (\$50-99 per month)

Topaz (\$10-49 per month)

Visit our website or call 613-966-6610 to become a Hospice Quinte GEM!

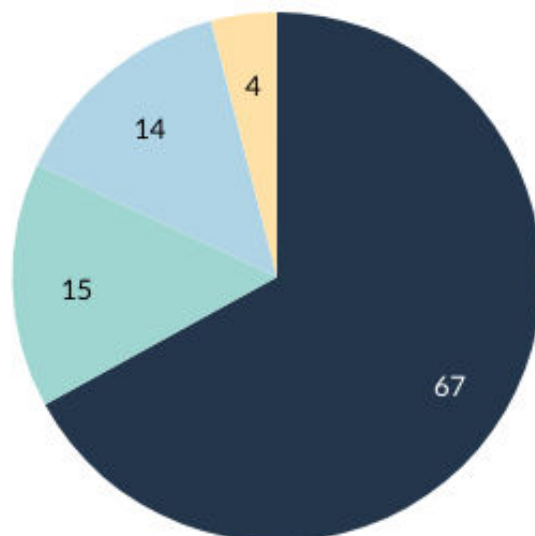
Financial Information for Fiscal Year 2021-2022

Revenue



- Government Funding and Grants (65%)
- Donations and Fundraising (21%)
- Amortization and Interest (14%)

Expenses



- Programs and Services (67%)
- Amortization and Interest (15%)
- Program Support Costs (14%)
- Fundraising (4%)

Hospice Quinte's fiscal year is from April 1—March 31. Copies of our audited financial statements are available upon request.

Hospice Quinte's New Lifetime Giving Wall

Hospice Quinte's Lifetime Giving Wall, located in the foyer of the Stan Klemencic Care Centre, aims to increase the recognition and involvement of our most generous donors and includes seven distinctive giving milestones.

- ◆ Friend (gifts of \$5,000 - \$9,999)
- ◆ Patron (gifts of \$10,000 - \$24,999)
- ◆ Advocate (gifts of \$25,000 - \$49,999)
- ◆ Benefactor (gifts of \$50,000 - \$99,000)
- ◆ Leader (gifts of \$100,000 - \$249,999)
- ◆ Philanthropist (gifts of \$250,000 - \$499,999)
- ◆ Visionary (gifts of \$500,000 and more)

Cumulative giving from January 1, 2022 of \$5,000 and higher is recognized on the Lifetime Giving Wall. You

can also make a donation in any amount over \$5,000 to be recognized on the wall, or as a way to honour a loved one. Our commemorative wall is a timeless way to remember those dearest to you, honour loved ones, and celebrate important milestones and events, all while transforming hospice palliative care for generations to come.

Those named on the Lifetime Giving Wall are the philanthropic leaders of Hospice Quinte whose gifts have made a tremendous impact on the organization, our clients and residents, and our cause.

To see about reserving your place on Hospice Quinte's Lifetime Giving Wall, please contact Donor Relations and Communications Manager, Sandi Ramsay. She can be reached at 613-966-6610 ext. 228 or by email at sandir@hospicequinte.ca.

HospiceQuinte.ca

PROVIDE A DAY OF CARE

Celebrate or commemorate a day or person that is special to you by providing a day of resident care at the Stan Klemencic Care Centre for a donation of \$1,500. Your generous gift will provide one day of world-class clinical care for our hospice residents. On the day you sponsor you will know that thanks to you, residents and their families will be supported so they can focus on creating treasured memories, which mean so much when days are limited.

When you provide a day of care you will be given a certificate, we will post a notice in the hospice, and will recognize your donation on social media. Visit our website or call the office to arrange your day of care.



613-966-6610 ext. 228

Caring for Our Communities



We believe everyone in the Quinte Region, and their loved ones, should be provided with compassionate care, in the setting of their choice, and have their end-of-life journey treated with empathy and respect.

All Hospice Quinte programs and services are provided at no charge by compassionate and well-trained staff and volunteers.

In-Home Hospice Visiting Services

Hospice Quinte understands that those who are facing end-of-life need support, as do their families and their loved ones. We match people who are in the last 12 months of life, or the terminal phase of a life-limiting illness, with a specially trained hospice volunteer. Volunteers help to improve the quality of life for the dying person and act as an important support for the family during a difficult time by visiting for up to four hours a week with someone who is terminally ill. This provides respite so that person's caregivers so they can attend to their own needs. Visits take place in homes, hospitals, and long-term care facilities. A visiting hospice volunteer can fill the

gap between family members and professional caregivers.

Caregiver Companionship

Caregiver Companionship is available for individuals who are 18 years or older, living in our service area, and are caring for a loved one with a terminal illness. After an assessment, and if eligible, you will be matched with a trained volunteer for weekly supportive telephone calls. Caregiver Companionship is provided by a Hospice Quinte volunteer for up to 12 months.

Caregiver Supportive Counseling

Hospice Quinte offers compassionate and confidential Supportive Caregiver Counselling to individuals 18 years of age and over who are caring for a loved one with a terminal illness. Each caregiver's needs are assessed and after a series of three supportive telephone counseling sessions they are matched with a trained volunteer. This volunteer "Caregiver Companion" will offer weekly supportive phone calls for up to 12 months.

Grief Toolbox Bereavement Support Groups

Hospice Quinte's "Grief Toolbox" bereavement support groups provide education and peer support for individuals who have lost a loved one. Groups are offered at select times throughout the year for people 18 years of age and older who have suffered a loss more than three months ago, but no longer than three years ago. Hospice Quinte's bereavement support group exists to equip the bereaved with tools, resources and strategies to help them learn how to live with their grief.



Services at the SKCC

Hospice Quinte understands that those who are facing end-of-life, and their loved ones, need support. We can care for people in the last three months of life at the Stan Klemencic Care Centre.

The Care Centre features six suites for people requiring end-of-life care. Residents are supported 24/7 by a specialized team of nurses and personal support workers, assisted by physicians, volunteers, and a variety of other staff. A wide range of equipment is available in the facility to ensure safe and comfortable care is provided during these special moments. The hospice facility is designed to accommodate smudging ceremonies, meal preparations, family meetings, and more. There is no cost to the services provided.

Anyone can inquire about hospice residence services. Admission is coordinated through Home and Community Care Support Services South East.

“The physical setting was spacious, bright, with sections transitioning smoothly from one to another. When “we” moved in, I could see the thought that had gone into room planning. All the details such as the daybed with blanket, the accessibility of the bed to a private outdoor space, easily adjusted natural lighting, spacious fully accessible washroom, Shelby’s hand-made quilt with interpretive explanation, large TV with classical music etc., and sufficient storage.

However, the most amazing aspect was the nursing staff each of whom was of the highest calibre. They were each professional but so obviously deeply caring, capable but unobtrusive, encouraging but not dictating. Not enough praise can be given to these fine human beings.”

- friend of a resident

Top: Typical resident suite; Middle: Family dining room; Bottom: Family sun room





Contact Us

Stan Klemencic Care Centre
1244 Old Highway 2
Belleville, ON
K8N 4Z2
Phone: 613-966-6610
Email: info@hospicequinte.ca

