



ANNUAL **REPORT**

2022/2023



COMMUNITY IMPACT



**4,687 total volunteer
hours**



161 volunteers



**1,005 supportive
phone calls**

In 2022-2023 The Stan Klemencic Care Centre served...

98 Residents and 490 Family Members

98% of Hospice
Quinte Staff say it's a
good place to work

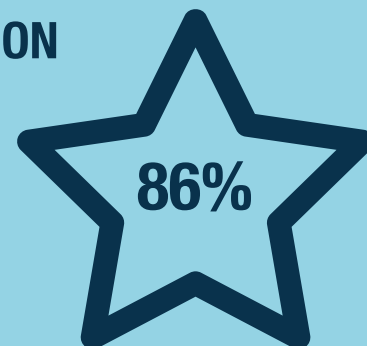
97% client
satisfaction with
in-home hospice
program

95% of Hospice
Quinte Staff say their
job gives personal
satisfaction

CAREGIVER SATISFACTION



Satisfaction with in home hospice
program



Of residence caregivers satisfied or
very satisfied

ADVANCE CARE PLANNING SEMINARS

This past year Hospice Quinte held several seminars covering the topic of Advance Care Planning (ACP). According to Hospice Palliative Care Ontario, Advance Care Planning is a process of reflection and communication. It is a time for you to reflect on your values and wishes, and to let people know what kind of health and personal care you would want in the future if you were unable to speak for yourself.

It's important for people to consider planning for such an event early, so in the event something does happen that makes it impossible for you to make decisions regarding your healthcare, you are still set up to get the care you desire.

In January 2023, Hospice Quinte received \$24,000 in funding from Ontario's 'Seniors Community Grant' program. As a result of this funding, we were able to provide 11 ACP presentations to 263 people through both virtual and in-person lessons. The seminars were for seniors 55 and over to explain how to develop an Advance Care Plan.

A recent study found that advance care planning conversations were associated with more days spent at home at end-of-life, as well as higher patient satisfaction and less financial strain on the hospital system. As well, an article from the Globe and Mail found that only about 15 per cent of Canadians die at home, despite polls that consistently show that is the preference of about 85 per cent of the population.

These stats and the popularity of our ACP seminars show just how important it is that people consider creating an Advance Care Plan, and sooner rather than later.



Community Hospice Program Clients



IN HOME HOSPICE



CAREGIVER SUPPORT



BEREAVEMENT

HOSPICE STORIES AND TESTIMONIALS

Here are a few comments from some of the family, friends, and caregivers of our clients:

“

I was unsure what to expect. When we arrived we found a welcoming, nice bay window with daybed, more of a home setting, better to visit with loved one, well furnished. Very impressed!

- Melanie Slimmon

It's a wonderful facility and I'm so glad that you're there, I just wish we were able to move her sooner. It would have been really nice to have more time over there with her. - Jane Pelly

So thankful and relieved mom was able to leave the hospital and come to hospice. A relief to be able to not have to be the caregivers so we could just be a family. - Rhonda DeJong

I can't say enough about the staff and hospice, couldn't have been any better to us and our family. - Bill Rushlow

You guys were all awesome, you guys went above and beyond for us and helped our family!!

- Chris Bailey

Staff always gave us a great big smile. They always remembered our names.

I'm glad it's here. I'm glad we have it here in our area. - Lynn Law

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Services at the SKCC

Hospice Quinte understands that those who are facing end-of-life, and their loved ones, need support. We can care for people in the last three months of life at the Stan Klemencic Care Centre.

The Care Centre features six suites for people requiring end-of-life care. Residents are supported 24/7 by a specialized team of nurses and personal support workers, assisted by physicians, volunteers, and a variety of other staff. A wide range of equipment is available in the facility to ensure safe and comfortable care is provided during these special moments. The hospice facility is designed to accommodate smudging ceremonies, meal preparations, family meetings, and more. There is no cost to the services provided.

Anyone can inquire about hospice residence services. Admission is coordinated through Home and Community Care Support Services South East.



THE COMFORT OF HOME CAMPAIGN

With less than half of the funding received by Hospice Quinte coming from governments of all levels, we rely on the generosity of the community to keep the organization running. That's where our annual Comfort of Home Campaign comes in.

The annual initiative was put in place to assist Hospice Quinte in garnering the necessary funding to support its world-class hospice palliative services, including the renowned Stan Klemencic Care Centre, at no cost to clients or their families. The goal of the Comfort of Home Campaign is to raise enough money to cover our operating budget for the upcoming fiscal year.

Last year, the campaign was successful in raising over \$835,000 dollars for the first year!

The 2nd annual Comfort of Home campaign is designed to assist the organization in meeting the ever-growing need for its services here in the Quinte region.

The 2023-2024 campaign goal is \$1,000,000, which is the amount required to meet Hospice Quinte's \$2.2M operating budget this year. We are confident that with the help and support of our generous community, we will be able to achieve that goal!



THE NEED FOR SUPPORT

Our programs and services are provided at no cost for any and all who want the best possible care at the end of life. Our organization relies on the generosity of community support and donations to keep providing these vital services.

When you donate to Hospice Quinte, you help to cover the costs associated with:

- essential healthcare supplies and equipment (syringes, wound care supplies, catheters, disposable briefs, cleaning and sanitization items)
- food, drinks, and supplements to nourish hospice residents
- healthcare-standard linen service, garbage and hazardous waste collection, and snow removal
- staff and volunteer training
- utilities at the Stan Klemencic Care Centre (water, heat, hydro, phone, internet and IT services)
- administration, program support, and insurance



Donating to Hospice Quinte's programs and services is the greatest, most meaningful way to say "Thank You!" and to ensure compassionate care remains available at no cost to our friends and neighbours when they need it most. By making a donation, you help to foster world-class hospice and palliative care and bereavement support services for our region.

Hospice Quinte GEMS

Monthly giving is the backbone of Hospice Quinte and supports all aspects of the care we provide every day in our communities.

We believe our monthly donors are our "GEM"s because they Give Every Month.



Diamond

\$250+ per month



Ruby

\$100-249 per month



Emerald

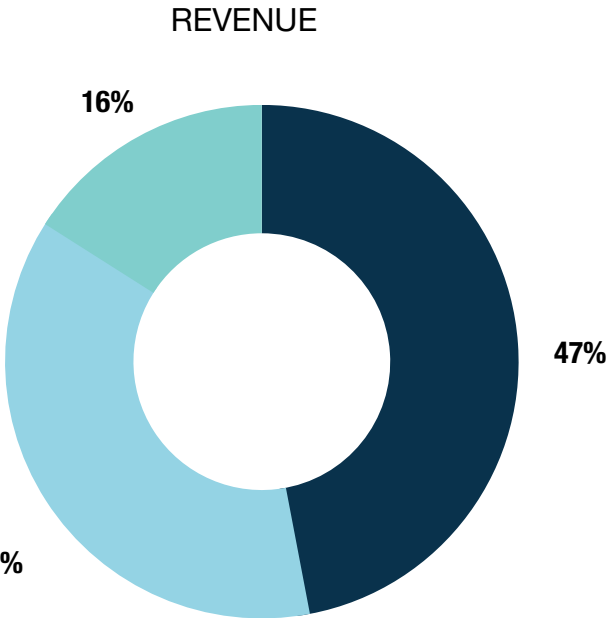
\$50-99 per month



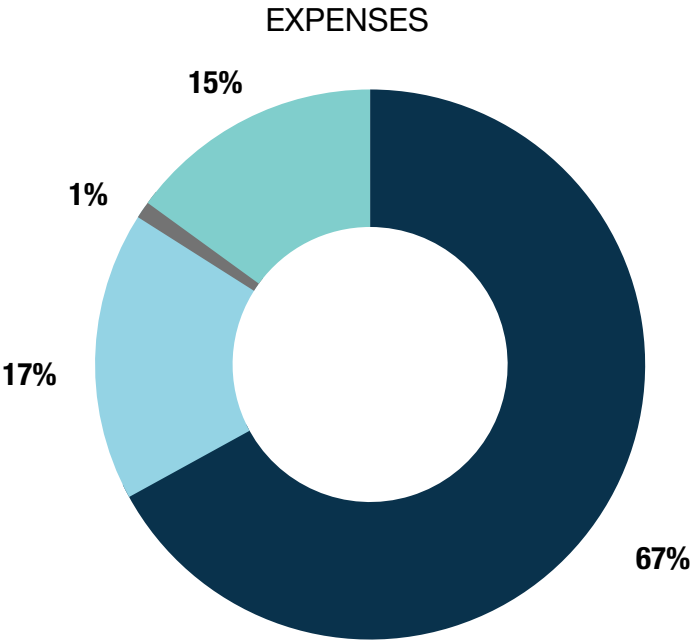
Sapphire

\$10-49 per month

FINANCIAL INFORMATION FOR FISCAL YEAR 2022-2023



- Government Funding
- Grants, Donations & Fundraising
- Amortization & Interest



- Programs
- Program Support
- Amortization
- Fundraising

This information is based on the draft 2022-2023 audited financial statements pending approval. Hospice Quinte's fiscal year is from April 1—March 31. Copies of our audited financial statements are available upon request.

<div> <div>Hospice Quinte's Lifetime Giving Wall</div> <div> <p>Hospice Quinte's Lifetime Giving Wall, located in the foyer of the Stan Klemencic Care Centre, aims to increase the recognition and involvement of our most generous donors and includes seven distinct giving milestones. Cumulative giving from January 1st, 2022 of \$5,000 and higher is recognized on the Lifetime Giving Wall. Our commemorative wall is a timeless way to honour loved ones or celebrate important milestones and events, all while transforming hospice palliative care for generations to come.</p> </div> </div>	Friend	\$5,000-\$9,999
	Patron	\$10,000-\$24,999
	Advocate	\$25,000-49,999
	Benefactor	\$50,000-\$99,999
	Leader	\$100,000-\$249,999
	Philanthropist	\$250,000-\$499,999
	Visionary	\$500,000+



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**HOSPICE
QUINTE**

Care for changing lives