

HOSPICE QUINTE

ANNUAL REPORT 2024

LATEST INFORMATION AND UPDATES
ABOUT HOSPICE QUINTE



COMMUNITY IMPACT



6,098 total volunteer
hours



155 volunteers



2,229 hours of
direct client care

In 2022-2023 The Stan Klemencic Care Centre served...

97 Residents and 482 participants at workshops and groups

100% of Hospice
Quinte Staff enjoy
their jobs

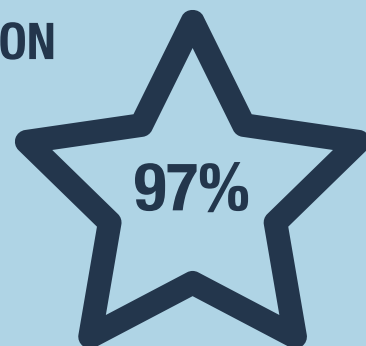
100% client
satisfaction with
in-home hospice
program

100% of Hospice
Quinte Staff say their
job gives personal
satisfaction

CAREGIVER SATISFACTION



Said Hospice Quinte had a positive
impact on client/caregivers lived



Of residence caregivers satisfied or
very satisfied

COOKING CONNECTIONS

Hospice Quinte's Cooking Connections was a great success! Overall, there were 17 sessions and 97 total participants.

The program was held in part due to the Seniors Community Grant for \$24,800.

Cooking Connections was a program for seniors to educate them on the importance of safe food handling practices, eating a healthy diet, shopping for affordable and nutritious foods, and preparing healthy meals. Through experiential learning, they were coached to purchase food and taught to make meals for themselves and/or their dying loved one at a scale appropriate to their needs. As part of the cooking experience, these seniors enjoyed the benefit of taking home meals they prepared through the in-person workshops.

“

I really enjoyed “Cooking Connections.” It was a very social time for me, as I live on my own. The cooking was awesome, new dishes (recipes) made me step out of my box. My dietician had mentioned I need to eat more vegetables and each meal we had a salad and a vegetable dish, which increased my veggie intake.

- Shirley Eakins

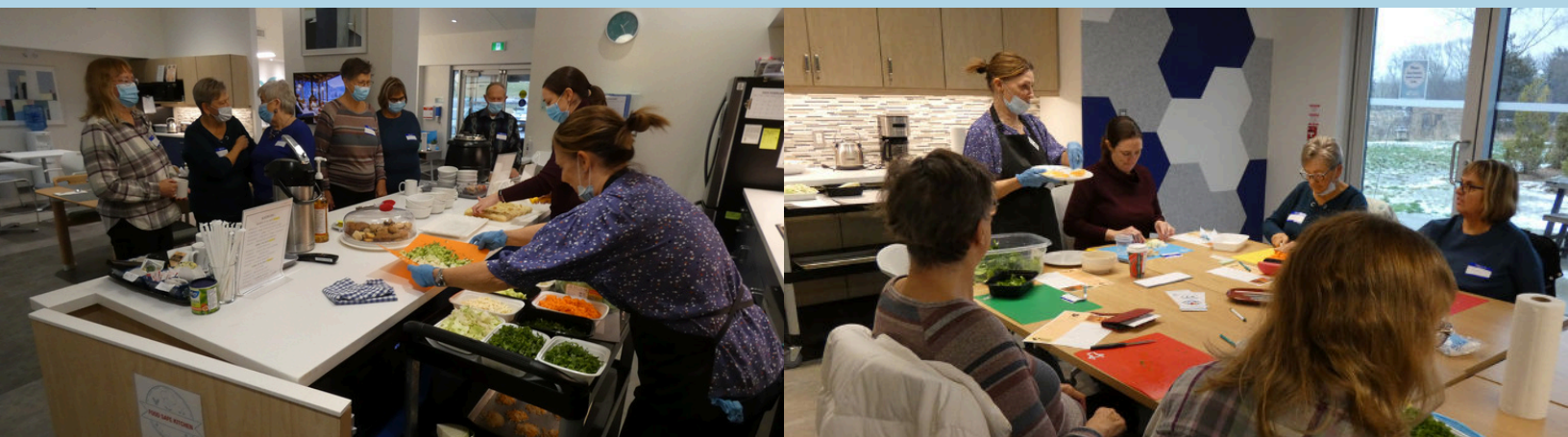


“

I enjoyed the cooking classes very much and found the food very flavourful. Even at my age, new information was gained. The added information along with the recipes was extremely helpful and has inspired me to try new recipes. The leaders were extremely helpful and informative. The format of the sessions allowed for new learning, as well as getting to know ‘new’ people.

I am sincerely looking forward to future activities with Hospice Quinte.

- Barbara Wickins



HOSPICE STORIES AND TESTIMONIALS

“Having not gone through the hospice experience before, I was overwhelmed with the amount of respect they gave. Rebecca was so respectful and she was just amazing. They are all good but Rebecca really stood out.”

-Russell Parks

“Staff and volunteers are empathetic and non judgmental, and the staff are not just there for the paycheck. Staff and volunteers are very compassionate and empathetic. Family and the client received so much care, they had a gentle and dignified passing due to staff care. The family was very grateful for support and care. The staff treated them like family member, not a patient.”

-Tammy Denyes

“I was very pleased with the entire experience and will continue to support Hospice Quinte and look forward to a future expansion.”

-Mark Heyes

“Food was good. Family was welcome at anytime - even the family dog!

-Margaret Mitchell

“I am a big supporter - it's a wonderful place and I spread the word as much as possible.”

-Colleen Wollerman

Community Hospice Program Clients



IN HOME HOSPICE



CAREGIVER SUPPORT



BEREAVEMENT

FEEL AT HOME IN HOSPICE



Since 1985 Hospice Quinte has been changing the lives of the terminally ill, their families, and the bereaved for the better by providing compassionate care and support to individuals, their families, and caregivers.

We believe everyone in the Quinte region, and their loved ones, should be provided with compassionate care in the setting of their choice. We strive to make sure your time at Hospice Quinte's Stan Klemencic Care Centre feels as much like home as we can possibly make it. That includes having your pets! Whether that be a dog, cat, or even a horse or goose like we saw this year, everyone you love can and should be by your side to the very end. As well, you can say hi to our therapy dog Sheldon who visits the SKCC weekly.

All our programs and services are provided at no charge by compassionate and well-trained staff and volunteers.



Services at the SKCC

Hospice Quinte understands that those who are facing end-of-life, and their loved ones, need support. We can care for people in the last three months of life at the Stan Klemencic Care Centre.

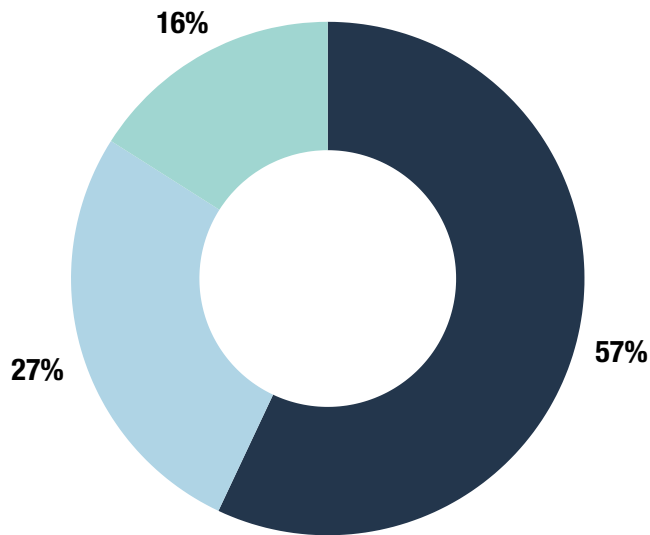
The Care Centre features six suites for people requiring end-of-life care. Residents are supported 24/7 by a specialized team of nurses and personal support workers, assisted by physicians, volunteers, and a variety of other staff. A wide range of equipment is available in the facility to ensure safe and comfortable care is provided during these special moments. The hospice facility is designed to accommodate smudging ceremonies, meal preparations, family meetings, and more. There is no cost to the services provided.

Anyone can inquire about hospice residence services. Admission is coordinated through Home and Community Care Support Services South East.



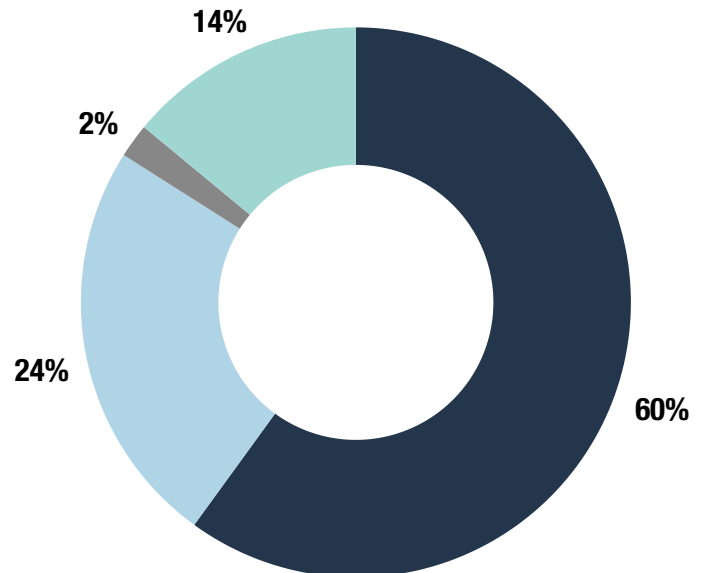
FINANCIAL INFORMATION FOR FISCAL YEAR 2023-2024

REVENUE



- Government Funding
- Grants, Donations & Fundraising
- Amortization & Interest

EXPENSES



- Programs
- Program Support
- Amortization
- Fundraising

This information is based on the draft 2023-2024 audited financial statements pending approval. Hospice Quinte's fiscal year is from April 1—March 31. Copies of our audited financial statements are available upon request.

Hospice Quinte's Lifetime Giving Wall

Hospice Quinte's Lifetime Giving Wall, located in the foyer of the Stan Klemencic Care Centre, aims to increase the recognition and involvement of our most generous donors and includes seven distinct giving milestones. Cumulative giving from January 1st, 2022 of \$5,000 and higher is recognized on the Lifetime Giving Wall. Our commemorative wall is a timeless way to honour loved ones or celebrate important milestones and events, all while transforming hospice palliative care for generations to come.

| | |
|----------------|---------------------|
| Friend | \$5,000-\$9,999 |
| Patron | \$10,000-\$24,999 |
| Advocate | \$25,000-49,999 |
| Benefactor | \$50,000-\$99,999 |
| Leader | \$100,000-\$249,999 |
| Philanthropist | \$250,000-\$499,999 |
| Visionary | \$500,000+ |

HELP PROVIDE A DAY OF CARE

Celebrate or commemorate a day or person that is special to you by providing a day of resident care at the Stan Klemencic Care Centre for a donation of \$1,500. Your generous gift will provide one day of world-class clinical care for our hospice residents. On the day you sponsor you will know that thanks to you, residents and their families will be supported so they can focus on creating treasured memories, which mean so much when days are limited.

Providing a day of care helps to cover the costs associated with:

- essential healthcare supplies and equipment
- delicious meals and treats made by hospice volunteers
- healthcare-standard linen service and other vital services
- staff and volunteer training
- utilities at the Stan Klemencic Care Centre (water, heat, hydro, phone, internet and IT services)
- administration, program support, and insurance



Donating to Hospice Quinte's programs and services is the greatest, most meaningful way to say "Thank You!" and to ensure compassionate care remains available at no cost to our friends and neighbours when they need it most. By making a donation, you help to foster world-class hospice and palliative care and bereavement support services for our region.

Hospice Quinte GEMS

Monthly giving is the backbone of Hospice Quinte and supports all aspects of the care we provide every day in our communities.

We believe our monthly donors are our "GEM"s because they Give Every Month.



Diamond
\$250+ per month



Ruby
\$100-249 per month



Emerald
\$50-99 per month



Sapphire
\$10-49 per month



CONTACT US



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Hospice Quinte



HOSPICE QUINTE

Care for changing lives